#### ECONOMIC DEVELOPMENT COMMISSION

## Thursday, February 7, 2013 Blue Conference Room 1920 South Germantown Road

The regular meeting of the Economic Development Commission (EDC) was held Thursday, February 7, 2013, in the Blue Conference Room. Vice Chairman Brian Pecon called the meeting to order at 5:30 p.m.

PRESENT: Michelle East, James King, Steven Levy, David Rea, Greg Marcom, Donald

Robbins, Charles McCraw, and John Wagner

GUESTS: Kathleen Rose, CCIM, CRE, Rose & Associates Southeast, Inc., Real Estate &

**Economic Development Advisory Services** 

**ABSENT:** Susan Burrow, Jim Stock, Ron Sklar, and Jerry Klein

STAFF PRESENT: Patrick Lawton, City Administrator, and Andy Pouncey, Director of Economic

Community Development, Marie Burgess, Planner

A quorum for tonight's Economic Development Commission meeting was established.

#### **MINUTES:**

#### **Approval of Minutes for January 3, 2013**

Vice Chairman Brian Pecon stated the first order of business is the approval of the minutes for January 3, 2013. If there were no additions, corrections or deletions to the minutes of the January 3, 2013, meeting of the Economic Development Commission, he would entertain a motion for approval.

Mr. Rea moved to approve the Economic Development Commission minutes of January 3, 2013, seconded by Mr. King. **The motion was passed.** 

**2012 End-of-Year Report:** Andy Pouncey reviewed the year end report for 2012. At the Business Expo, plaques were given to three recipients for the 25+ years: Miss Muff'n Bakery, Farrell-Calhoun Paint and Piccadilly Cafeteria. There were 174 businesses visits. We also continued our relationship with the retail center management via the Germantown Area Chamber of Commerce for the Sidewalk Sales 10<sup>th</sup> year (1500 flyers, posters, radio time, and balloons). The Poplar widening project was almost completed and all lanes were open by Thanksgiving in preparation for the holiday shopping season. Staff continued to represent the EDC at the monthly Chamber luncheons. The Economic Development Strategic Plan was recommended by the EDC and accepted by the BMA.

#### **NEW BUSINESS:**

Patrick Lawton introduces Kathleen Rose from Rose and Associates Southeast, Inc., Real Estate & Economic Development Advisory Services as a contract worker for up to three years at the City. She will be working on the Work Plan for the Economic Development Strategic Plan.

Presentation was made by Kathleen Rose, CCIM, CRE, Rose & Associates.

#### a) Economic Development Strategic Plan – Work Plan (Kathleen Rose)

# 1) 5 Guiding Principles:

- i. Create an Enabling Environment
- ii. Leverage Assets to Attract New Investment
- iii. Build Value from within
- iv. Reposition Germantown within the Regional Economy
- v. Monitor Success with continued and expanded Measures of Performance

**Definition: Economic development** generally refers to the sustained, concerted actions of policymakers and communities that promote the standard of living and economic health of a specific area. Economic development can also be referred to as the quantitative and qualitative changes in the economy. Such actions can involve multiple areas including development of human capital, critical infrastructure, regional competitiveness, environmental sustainability, social inclusion, health, safety, literacy, and other initiatives. Economic development differs from economic growth. Whereas economic development is a policy intervention endeavor with aims of economic and social well-being of people, economic growth is a phenomenon of market productivity and rise in GDP.

Strategic Plan: The Strategic Plan includes the analysis and vision driven by five Guiding Principles:

- 1|CREATE AN ENABLING ENVIRONMENT by clearly conveying a process by which business can start, locate or grow here. Germantown is business friendly and will improve processes to provide more certainty and predictability for business.
- 2 | LEVERAGE ASSETS TO ATTRACT NEW INVESTMENT where the community has already provided investment and infrastructure. This includes the central business district (smart growth) and other key commercial areas.
- 3 | BUILD VALUE FROM WITHIN by supporting those businesses or assets who are already contributors to our community. Germantown has valuable resources in healthcare, cultural and recreational assets.
- 4 | REPOSITION GERMANTOWN WITHIN THE REGIONAL ECONOMY by promoting our assets and leveraging our intellectual capital to allow expansion of medical/business interests to attract investment and enhance the livability and health of our community.

5 | MONITOR SUCCESS WITH CONTINUED AND EXPANDED MEASURES OF PERFORMANCE specifically focused on business and economic development, moving Germantown toward economic sustainability and prosperity.

**Work Plan:** The Work Plan is the **implementation** document of the Germantown Economic Development Strategic Plan. In moving from planning to "doing", it will focus on four key areas:

- 1. Improving the Business Climate
- 2. Marketing the City of Germantown
- 3. Strengthening the Business Community
- 4. Identifying Partners & Collaborative Support

Other elements of the work plan include creation of a departmental budget and operations manual, setting forth the policies (administration) and regulations (regulatory) which support the work plan.

To achieve the goals set forth in the strategic matrix, the work plan will expand the strategies/tasks to include:

- Timeline: Targets for each area
  - Early Actions 30 90 180 days
  - $\circ$  Long term goals -1-2-3 years
- Activities
  - Regulatory
  - Administrative
- Milestone: Benchmarks for performance
  - Metrics
  - Programs/Initiatives
  - Status

The following pages begin the work plan based upon each Goal/Project identified in the Strategic Plan Matrix (Appendix):

#### G.P. 1.1 – Changing Perception

- 1. Create a narrative for internal use regarding customer-service related to business.
- 2. Creative PR narrative for external/public use regarding business friendly environment tied to Vision.

| Activities                       | Time Line | Milestone                          |
|----------------------------------|-----------|------------------------------------|
| Create & deploy internal (Staff) | 30 days   | Complete and tabulate results of   |
| survey                           |           | survey - benchmark                 |
| Create & deploy external         | 90 days   | Complete and tabulate results of   |
| (Citizen) survey                 |           | survey – benchmark                 |
| Press Release regarding          | 30 days   | Issuance of Public Press Release   |
| Economic Development initiative  |           |                                    |
| and business-friendly messaging; |           |                                    |
| include quote from Mayor and     |           |                                    |
| major business leader/company    |           |                                    |
| Website – evaluate chamber       | 90 days   | Website Launch                     |
| collaboration or develop RFP to  |           |                                    |
| create for City                  |           |                                    |
| Create Policy for continued      | Ongoing   | Improvement of results of          |
| annual surveys (internal &       |           | surveys from benchmark year        |
| external)                        |           | (2013).                            |
| Website – ongoing review and     | Ongoing   | Website – traffic analytics        |
| content update; every 6-12       |           |                                    |
| months                           |           |                                    |
| Consider development of social   | Ongoing   | Connections, traffic and analytics |
| media plan                       |           |                                    |

#### G.P. 1.2 - Development Review Process

## Strategies/Tasks:

- 3. Evaluate development review process for areas of subjectivity in planning ordinance; define expectations regarding DRB; revisions to planning ordinance.
- 4. Evaluate signage ordinance and process for areas of subjectivity; define expectations; revisions if needed.

| Activities                      | Time Line         | Milestone                       |
|---------------------------------|-------------------|---------------------------------|
| Review internal and external    | 90 days & ongoing | Benchmark and improve timeline  |
| survey results to guide review  |                   | between application submission  |
| process                         |                   | and final decision/approval of  |
|                                 |                   | development/construction        |
|                                 |                   | projects.                       |
| Review planning process to      | 180 days          | Improvement of timeline and     |
| improve customer experience     |                   | customer survey satisfaction.   |
| Review planning ordinance to    | 180 days          | Regulatory changes to ordinance |
| consider revisions that achieve |                   | approved by BMA.                |
| above objectives                |                   |                                 |
| Review signage process to       | 180 days          | Improvement of timeline and     |
| improve customer experience     |                   | customer survey satisfaction.   |
| Review signage ordinance to     | 180 days          | Regulatory changes to ordinance |
| consider revisions that achieve |                   | approved by BMA.                |
| above objectives                |                   |                                 |
|                                 |                   |                                 |

#### G.P. 1.3 - Structural Change to create Economic Development Department

#### Strategies/Tasks:

5. Review staff roles and add function for business advocacy/economic development

| Activities                   | Time Line | Milestone                     |
|------------------------------|-----------|-------------------------------|
| Create performance standards | 30 days   | Completion of evaluation      |
| for evaluation of the        |           | standards and the metrics the |
| role/department              |           | department will benchmark     |
|                              |           | and/or track.                 |
|                              |           |                               |

#### G.P. 1.4 - EDC/IDB Discussion

## Strategies/Tasks:

6. Review and coordinate purpose, mission and roles of respective boards for collaboration

| Activities                   | Time Line | Milestone                       |
|------------------------------|-----------|---------------------------------|
| Review & coordinate purpose, | 180 days  | Reaffirm (with any              |
| mission & roles of EDC & IDB |           | modifications) purpose, mission |
|                              |           | and roles of these boards.      |
| List areas of collaboration  | 180 days  | Benchmark and increase number   |
| between two boards           |           | of development applications and |
|                              |           | approved PILOTS/projects.       |
|                              |           |                                 |
|                              |           |                                 |

## G.P. 2.1 – Establish Economic Development Nodes/Districts

- 7. Identify commercial parcels within 5 recommended nodes/districts
- 8. Inventory for potential infill, development and/or redevelopment
- 9. Create small area plans (SAP) for each node/district

| Activities                         | Time Line                      | Milestone                          |
|------------------------------------|--------------------------------|------------------------------------|
| Identify boundaries of             | 30 days                        | Defined nodes/districts based upon |
| nodes/districts                    |                                | parcel mapping                     |
| Identify & inventory parcels and   | 90 days                        | Parcel mapping for each district   |
| potential development              |                                |                                    |
| opportunities within each district |                                |                                    |
| Create scope of Request for        | 180 days from issuance of each | SAP for Poplar Ave/Western Gateway |
| Proposals (RFP) for SAP for each   | RFP                            | SAP for Forest Hill Heights        |
| district (sequentially) –          |                                | SAP for Poplar Ave/Eastern Gateway |
| CBD/Smart Growth is complete       |                                | SAP for Wolf River                 |
|                                    |                                |                                    |

## G.P. 2.2 - Create a zoning district for each node

# Strategies/Tasks:

10. Review SAP for each node and create regulating document appropriate for land uses.

| Activities                      | Time Line                       | Milestone                       |
|---------------------------------|---------------------------------|---------------------------------|
| Review planning ordinance and   | 180 days from completion of SAP | Regulating document for each    |
| create regulating documents for |                                 | District approved by the BMA    |
| each district based upon SAP    |                                 |                                 |
| Administer development          | Ongoing                         | Increase number of              |
| applications for each district  |                                 | development applications/parcel |
|                                 |                                 | sales                           |
| Administer signage/other        | Ongoing                         | Increase in building occupancy  |
| applications for existing       |                                 |                                 |
| commercial development          |                                 |                                 |
| Administer P3 policies for each | Ongoing                         | Increase number of applications |
| district based upon SAP         |                                 |                                 |

# G.P. 2.3 – Create Economic Development property-offering program

- 11. Assemble list of land/building offerings in each district.
- 12. Promote available land and commercial inventory within each district.
- 13. Create offering package.

| Activities                     | Time Line | Milestone                         |
|--------------------------------|-----------|-----------------------------------|
| Identify inventory of land and | 180 days  | Assembled list                    |
| buildings in each district     |           |                                   |
| Create inventory map of each   | 180 days  | SAP land/building offering map    |
| SAP                            |           |                                   |
| Provide list and map on city   | 180 days  | Increase in website hits/activity |
| website in downloadable form   |           |                                   |
| Create and promote offering    | Ongoing   | Increase number of                |
| packages for each node         |           | development proposals, parcel     |
|                                |           | sales, construction & building    |
|                                |           | occupancy                         |

# G.P. 3.1 – Business Retention/Expansion (BRE)

## Strategies/Tasks:

14. Formalize visits/surveys with existing businesses of 20 or more employees

| Activities  | Time Line | Milestone   |
|---|-----------|---|
| Discuss existing BRE visit/survey program w/ TNEDC/EDGE | 30 days   | BRE program   |
| Establish BRE partner program                           | 90 days   | Establish benchmark business list of 25 or more employees |
| Monitor BRE program                                     | Ongoing   | Track retention and/or expansion levels                   |
|   |           |   |

# G.P. 3.2 - Live/Work Initiative

- 15. Create industry roundtables (e.g. Medical) and special focus groups (e.g. home-based) for networking and education.
- 16. Connect citizens with students and start-ups for mentoring

| Activities   | Time Line | Milestone   |
|--|-----------|---|
| Identify the key leaders and organizations for each local primary industry (i.e. medical and logistics)  | 180 days  | Annual Business Leaders Dinner<br>in Germantown (as part of an<br>overall Summit)   |
| Identify- through survey- the key<br>business skills/functions (e.g.<br>sales & marketing, technology,<br>communications) within the<br>home-based business<br>community | 180 days  | Annual Special Focus event (as part of an overall Summit )  |
| Create the Annual Germantown<br>Business & Industry Summit   | 180 days  | An Annual one-day Summit that attracts a large diverse audience from around the region to attract new business, expand existing business and facilitate start-ups                             |
| Connect with regional SBA office<br>to identify SCORE counselors and<br>other resources in the region  | 180 days  | Create consistent interaction with SBA at the regional, state and national level.   |
| Market the Summit and connect<br>students and entrepreneurs via<br>social media – Germantown<br>Connect  | 180 days  | Engaged high school and/or college students who are connected with local business/industry for mentoring, internship and apprentice opportunities – 10 such formal relationships established. |

## G.P. 3.3 - Tourism Expansion

# Strategies/Tasks:

- 17. Inventory tourism assets and create special tour packages (e.g. art and history; biking and bird-watching; health symposiums/forums)
- 18. Evaluate utilization and operation of the Great Hall (see G.P. 4.3); collaborate with hotels, special interest groups and tourism organizations

| Activities                        | Time Line | Milestone                        |
|-----------------------------------|-----------|----------------------------------|
| Inventory tourism assets in       | 90 days   | Create map as part of overall    |
| Germantown                        |           | tourism package.                 |
| Identify and collaborate with key | 90 days   | In partnership with cultural     |
| tourism promoters and cultural    |           | interests, create and promote    |
| interest groups (e.g. arts,       |           | tour packages for online and     |
| theatre, nature, history,         |           | print distribution.              |
| athletics)                        |           |                                  |
| Collaborate with local hotels and | 180 days  | Increased Hotel occupancy rates, |
| tourism organizations to          |           | hotel and retail sales tax       |
| promote business and cultural     |           | revenue.                         |
| events                            |           |                                  |
|                                   |           |                                  |

## G.P. 3.4 – Connect tourism and charity events

# Strategies/Tasks:

19. Coordinate events with non-profits and charity organizations

| Activities                        | Time Line | Milestone                     |
|-----------------------------------|-----------|-------------------------------|
| Identify local non-profit and     | 30 days   | Database of organizations and |
| charity organizations             |           | key leaders                   |
| Facilitate collaboration between  | 180 days  | Increase number of planned    |
| organizations on initiating joint |           | events that promote tourism   |
| events with tourism               |           | while benefitting charities   |
| organizations                     |           |                               |
|                                   |           |                               |

## G.P. 3.5 - Retail revitalization

- 20. Evaluate retail centers for revitalization including façade improvements; outdoor seating; circulation consider grants/funding.
- 21. Vacant storefront program displays and pop-up retail

| Activities                         | Time Line                  | Milestone                         |
|------------------------------------|----------------------------|-----------------------------------|
| Inventory and tour each retail     | 90 days                    | Complete a listing of centers and |
| center within each District        |                            | recommendations for exterior      |
|                                    |                            | improvements, signage, parking    |
|                                    |                            | circulation, public space and     |
|                                    |                            | access.                           |
| Meet with each retail center       | 180 days                   | Integrate retail revitalization   |
| owner individually to discuss      |                            | plans as part of the each SAP as  |
| short term and long term plans,    |                            | they occur.                       |
| challenges and opportunities       |                            |                                   |
| Evaluate and identify sources of   | TBD – tied to SAP schedule | Completed revitalization and      |
| public/private partnership and     |                            | repositioned of retail centers    |
| other funding opportunities        |                            |                                   |
| Monitoring retail health in        | Ongoing                    | Stabilized and improved retail    |
| Germantown – defined by            |                            | occupancy rates and sales tax     |
| inventory, occupancy rates and     |                            | revenue                           |
| sales tax revenue                  |                            |                                   |
| Inventory vacant/available space   | 180 days                   | Reduced dark storefronts within   |
| and facilitate collaboration       |                            | each District.                    |
| between retail center managers     |                            |                                   |
| and local non-profits/charities to |                            |                                   |
| create temporary displays/pop-     |                            |                                   |
| ups                                |                            |                                   |

## G.P. 3.6 - Program events in retail/civic areas with merchants

## Strategies/Tasks:

- 22. Coordinate merchants for periodic extended evening hours and include events.
- 23. Coordinate "Buy Local" program with locally owned/operated merchants.

| Activities                        | Time Line | Milestone                        |
|-----------------------------------|-----------|----------------------------------|
| Develop merchant task force       | 90 days   | Distribute schedule to           |
| (?Chamber); consider schedule     |           | prospective/actual shoppers via  |
| for extended evening hours on     |           | media and social networks and    |
| weekly/monthly basis              |           | print distribution, and post at  |
|                                   |           | merchant locations               |
| Initiate collaboration for        | 180 days  | Distribute promotional schedule  |
| development and scheduling of     |           | of events to prospective         |
| merchant events to include        |           | attendees via media and social   |
| community                         |           | networks and print distribution, |
| stakeholders/participants         |           | and post at merchant locations   |
| Expand Buy Local program          | 180 days  | Publicize "Buy Local" program to |
| (BALLE Model) – started as        |           | prospective/actual shoppers via  |
| "Shop Germantown" merchant        |           | media and social networks and    |
| collaboration/participation and   |           | print distribution, and post at  |
| vendor assistance, including 'buy |           | merchant locations               |
| local' rewards program            |           |                                  |
|                                   |           |                                  |

## G.P. 4.1 – Communication and Marketing Campaign

- 24. Internally discuss Plan goals with departments and staff.
- 25. External digital and print marketing to citizenry, real estate and economic development organizations.

| Activities                       | Time Line | Milestone                       |
|----------------------------------|-----------|---------------------------------|
| Identify and schedule meetings   | 90 days   | Completion of scheduled         |
| with relevant departments and    |           | meetings and identification of  |
| staff; provide presentation with |           | goals relevant to each          |
| objectives pertinent to each     |           | department                      |
| department                       |           |                                 |
| Work with City staff (Marketing) | 180 days  | Implementation of a City        |
| to develop external marketing    |           | branding and marketing          |
| plan (RFP)                       |           | campaign                        |
| Monitor effectiveness of ongoing | Ongoing   | Increased inquires and activity |
| marketing efforts                |           | for business attraction and     |
|                                  |           | improved occupancy/sales tax    |

# G.P. 4.2 - Social media campaign

# Strategies/Tasks:

26. Review and expand web and social media marketing for business and tourism

| Activities                       | Time Line | Milestone                        |
|----------------------------------|-----------|----------------------------------|
| Work with City staff to evaluate | 180 days  | Active social media integration  |
| and integrate social media into  |           | shown by increased website hits, |
| the overall marketing plan       |           | number of "friends" or           |
|                                  |           | "connections".                   |
|                                  |           |                                  |

## G.P. 4.3 - Create plan for conventions, meetings and the Great Hall

- 27. Identify focus areas and target markets for meetings/conferences.
- 28. Collaborate with regional and state Convention Visitor Bureaus (CVBs).
- 29. Feasibility Study and marketing plan for the Great Hall

| Activities   | Time Line | Milestone  |
|--|-----------|--|
| Identify focus areas/target markets for meetings &                           | 180 days  | Increased number of meetings and conferences at Great Hall |
| conferences (e.g. medical,   |           | and other Germantown facilities                            |
| logistics, small business, cultural)   |           |  |
| Collaborate with hotels and CVB's regarding meeting/conference opportunities | 180 days  | Increased inquiries via the Memphis CVB                    |
| Facilitate an RFP to conduct a   | Lyear     | Final plan for future operations                           |
| feasibility study for the long term<br>plan for the Great Hall               |           | of the Great Hall  |

## G.P. 4.4 – Create roundtable forum for continued dialogue

## Strategies/Tasks:

30. Create and facilitate periodic roundtables with elected officials, large employers, business leaders, economic development and chamber organizations

| Activities                       | Time Line | Milestone                      |
|----------------------------------|-----------|--------------------------------|
| Private forum for elected and    | 180 days  | Annual one-day Summit          |
| business leaders coincident with |           |                                |
| Summit. (See G.P. 3.2)           |           |                                |
|                                  |           |                                |
|                                  |           |                                |
| Continue and monitor annual      | Ongoing   | Expanded business development  |
| Summit                           |           | – attraction, retention and    |
|                                  |           | expansion with positive upward |
|                                  |           | trend.                         |

## G.P. 4.5 - Lifelong learning initiative; incubation program

- 31. Form task force/work-group to address issues, using the Readyby21 toolkit.
- 32. Support internship/apprenticeship programs between large employers and schools.
- 33. Re-evaluate and restructure proposed medical incubation initiative.

| Activities                         | Time Line | Milestone                          |
|------------------------------------|-----------|------------------------------------|
| See G.P. 3.2 Live-work initiative; | 180 days  | Annual workforce development       |
| integrate workforce development    |           | roundtable (as part of the overall |
| leaders                            |           | Summit)                            |
|                                    |           |                                    |
| See G.P. 3.2 Live-work initiative; | 1 year    | Establish partnerships between     |
| engage education institutions and  |           | large employers and schools        |
| large employers                    |           |                                    |
| Re-evaluate proposed medical       | 1 year    | Establishment of a bio-medical     |
| incubation initiative to determine |           | incubator in Germantown            |
| areas of opportunity for           |           |                                    |
| implementation                     |           |                                    |

## G.P. 5.1 - Establish baseline for business and economic development performance measures.

## Strategies/Tasks:

- 34. Add metrics as outlined in Strategic Plan report (page 47)
- 35. Determine baseline metrics for each from demographic, GIS and/or other data

| Activities                                    | Time Line | Milestone                             |
|---|-----------|---------------------------------------|
| Establish baseline values for each metric     | 90 days   | Establishment of baseline metrics     |
| Identify appropriate staff for data gathering | 90 days   | Assigned specific staff for reporting |
|   |           |                                       |

## G.P. 5.2 – Continue to track and monitor performance measures

- 36. Report measurements as set by City Administration
- 37. Consider dashboard software for public barometer

| Activities   | Time Line | Milestone                     |
|--|-----------|-------------------------------|
| Monitoring and evaluation of data                                      | Ongoing   | Annual Economic Trends report |
| to determine trend lines   |           | at Annual Summit              |
| Review and consider software options for web-based public transparency | 1 year    | Public Dashboard with metrics |

# Germantown Economic Development Work Plan TimeLine at a Glance

| Early Action                                   | 30  | 90  | 180 | STATUS          | Long Term                                | 1    | 2    | 3    | STATUS  |
|--|-----|-----|-----|-----------------|--|------|------|------|---------|
|  | Feb | Apr | Jul |                 |  | 2013 | 2014 | 2015 |         |
| Complete Work Plan                             | χ   |     |     | draft complete  |  |      |      |      |         |
| Create & Approve Department Budget             |     | χ   |     | not yet started |  |      |      |      |         |
|  |     |     |     |                 | Develop Operations Manual for Department |      | χ    |      |         |
| G.P. 1.1 Changing Perception                   |     |     |     |                 |  |      |      |      |         |
| Internal (staff) survey                        | χ   |     |     |                 | Annual Survey                            |      | χ    | χ    |         |
| External (citizen) survey                      |     | Χ   |     |                 | Annual Survey                            |      | χ    | χ    |         |
| Press release for initiative/messaging         | χ   |     |     |                 |  |      |      |      |         |
| Website ~ Evaluation & launch                  |     | Χ   |     |                 | Website ~ Update & Monitor               |      | χ    | χ    | ongoing |
| G.P. 1.2 Development Review Process            |     |     |     |                 |  |      |      |      |         |
| Modify review process per surveys              |     | X   |     |                 | Monitor Surveys to adjust process        |      | X    | X    | ongoing |
| Improve customer experience                    |     |     | Χ   |                 |  |      |      |      |         |
| Review/Change planning ordinance               |     |     | Χ   |                 |  |      |      |      |         |
| Review/Change signage ordinance                |     |     | Χ   |                 |  |      |      |      |         |
| G.P. 1.3 Create Economic Development Dept.     |     |     |     |                 |  |      |      |      |         |
| Create performance standards for evaluation    | χ   |     |     |                 |  |      |      |      |         |
| G.P. 1.4 EDC/IDB Collaboration                 |     |     |     |                 |  |      |      |      |         |
| Review roles/purpose of EDC & IDB              |     | X   |     |                 |  |      |      |      |         |
| Identify areas of collaboration                |     | Χ   |     |                 |  |      |      |      |         |
| G.P. 2.1 Establish E.D. Nodes/Districts        |     |     |     |                 |  |      |      |      |         |
| Identify boundaries of each node               | Χ   |     |     |                 |  |      |      |      |         |
| Inventory Parcels within each node             |     | X   |     |                 |  |      |      |      |         |
| Create scope of RFP for SAP                    |     |     | Χ   |                 |  |      |      |      |         |
| Completed SAP for each district                |     |     | X   |                 | Completed SAP for each district          | Χ    | X    |      |         |
| G.P. 2.2 Create Zoning for each District       |     |     |     |                 |  |      |      |      |         |
| Review ordinance and modify as determined      |     |     | Χ   |                 | New zoning for each district             | Χ    |      |      |         |
| G.P. 2.3 Property Offering Program             |     |     |     |                 | Adminster/Process applications           | Χ    | X    | X    | ongoing |
| Inventory land and buildings                   |     |     | X   |                 |  |      |      |      |         |
| Publish map of inventory - website             |     |     | Χ   |                 | Update map and create offering pkgs      | Χ    | X    | X    | ongoing |
| G.P. 3.1 Business Retention/Expansion (BRE)    |     |     |     |                 |  |      |      |      |         |
| Determine BRE programs in existence            | Χ   |     |     | complete        | TNEDC/EDGE engagement                    | Χ    | X    | X    | ongoing |
| Establish BRE program                          |     | X   |     |                 | Monitor BRE program                      | Χ    | Χ    | X    | ongoing |
| G.P. 3.2 Live/Work Initiative                  |     |     |     |                 |  |      |      |      |         |
| Create Annual Business & Industry Summit       |     |     | χ   |                 | Hold Annual Summit                       | Χ    | X    | Χ    | ongoing |
| Connect with SCORE & SBA                       |     |     | χ   |                 | SBA/SCORE engagement                     | Χ    | X    | X    | ongoing |
| Facilitate internship/apprentice opportunities |     |     | χ   |                 | Internship/Apprentice opportunities      | Χ    | X    | X    | ongoing |
| G.P. 3.3 Tourism Expansion                     |     |     |     |                 |  |      |      |      |         |
| Inventory assets & create map                  |     | Χ   |     |                 |  |      |      |      |         |
| Create & promote packages                      |     | Χ   |     |                 |  |      |      |      |         |
| Collaborate with hotels & tourism organization | ns  |     | X   |                 | Ongoing collaboration & promotion        | X    | X    | X    |         |

| Early Action   | 30  | 90  | 180 | STATUS   |  | 1    | 2    | 3    | STATUS  |
|--|-----|-----|-----|----------|--|------|------|------|---------|
|  | Feb | Apr | Jul |          |  | 2013 | 2014 | 2015 |         |
| G.P. 3.4 Connect Tourism & Charity                   |     |     |     |          |  |      |      |      |         |
| Create database of non-profits & charities           |     | X   |     | complete |  |      |      |      |         |
| Initiate events benefitting charities                |     |     | χ   |          |  |      |      |      |         |
| G.P. 3.5 Retail Revitalization                       |     |     |     |          |  |      |      |      |         |
| Tour & inventory of each center                      |     | X   |     |          |  |      |      |      |         |
| Plans with owners                                    |     |     | χ   |          |  |      |      |      |         |
| Identify sources of funding for revitalization       |     |     | χ   |          | Monitoring retail health of centers        | Χ    | Χ    | X    | ongoing |
| Inventory space & facilitate displays/pop-ups        |     |     | χ   |          |  |      |      |      |         |
| G.P. 3.6 Program events in retail centers            |     |     |     |          |  |      |      |      |         |
| Merchant extended hours                              |     | X   |     |          |  |      |      |      |         |
| Develop, schedule & promote events                   |     |     | χ   |          |  |      |      |      |         |
| Develop and launch "Buy Local" program               |     |     | χ   |          |  |      |      |      |         |
| G.P. 4.1 Communication & Marketing Campaign          |     |     |     |          |  |      |      |      |         |
| Internal staff/depart plan goals                     |     | Χ   |     |          |  |      |      |      |         |
| RFP & implement Branding/Marketing Campaig           | gn  |     | χ   |          | Monitor effectiveness of marketing efforts | Χ    | Χ    | Χ    | ongoing |
| i.P. 4.2 Social Media Campaign                       |     |     |     |          |  |      |      |      |         |
| Evaluate & integrate social media in campaign        |     |     | χ   |          | Monitor & track Social Media               | Χ    | Χ    | X    | ongoing |
| P. 4.3 Conventions, Meetings & the Great Hall        |     |     |     |          |  |      |      |      |         |
| Identify target markets for meetings/conf.           |     |     | χ   |          |  |      |      |      |         |
| Collaborate with hotels & tourism organization       | S   |     | χ   |          | RFP & Plan for the Great Hall              | X    |      |      |         |
| i.P. 4.4 Private roundtable forum: Leaders & Elected |     |     |     |          | Annual Roundtable coincident with Summit   | X    | Χ    | Χ    |         |
| Facilitate forum coindicent with Summit              |     |     | χ   |          |  |      |      |      |         |
| G.P. 4.5 Lifelong Learning & Incubation              |     |     |     |          |  |      |      |      |         |
| Workforce roundtable (Readyby21) @ Summit            |     |     | χ   |          | Part of annual Summit                      | X    | Χ    | Χ    | ongoing |
|  |     |     |     |          | Schools & Large Employer Partnerships      | Χ    | X    | X    |         |
|  |     |     |     |          | Re-evaluate Medical Incubation Initiative  | Χ    |      |      |         |
| G.P. 5.1 Performance Measures                        |     |     |     |          |  |      |      |      |         |
| Establish metrics and baseline values                |     | Χ   |     |          |  |      |      |      |         |
| Identify staff for data gathering & reporting        |     | Χ   |     |          |  |      |      |      |         |
| G.P. 5.2 Performance Reporting                       |     |     |     |          |  |      |      |      |         |
|  |     |     |     |          | Create an annual Trends Report (Summit)    | Χ    | χ    | Χ    |         |
|  |     |     |     |          | Create a public Dashboard for transparency | Χ    |      |      |         |

Ms. Rose shared various contacts which have been made during her work visit.

We met with Saundra Jackson from the Small Business Administration (SBA) about creating a small business center in the Economic Development Commission building. Ms. Jackson has a group of people ready to come to Germantown to do workshops and programs. It can be promoted on the regional district SBA website to explain what is happening in Germantown with the business development program.

We met with Ordis Copeland and Ted Townsend at the State of Tennessee Economic and Community Development. They invited Ms. Burgess and me to the Regional Key Stakeholders Meeting and ECD Update with Commissioner Bill Hagerty at Rhodes College on February 8 for feedback.

Steven Levy attended the 2013 MAAR Commercial Property Forecast Summit today at GPAC. He was impressed by the (Memphis) Mayor's Innovation Delivery Team. Tommy Pacello spoke on the panel. There are five cities participating in this program (Atlanta, New Orleans, Chicago, Memphis, and Louisville). The focus is on higher risk, more distressed cities and urban centers. They examine how to improve uses in older areas.

Ms. Rose stated there was discussion about having reporting from the Chamber and EDGE at the monthly EDC meetings, having a quarterly newsletter, and having an annual summit for the Board of Mayor and Alderman. We can actually do the annual reporting for the matrix which will explain what's going on in EDC, in the City and through our commission, partners, public and private.

b) West Gateway Small Area Plan Update:

# **Considerations for Western Gateway**

- Provide a well connected and navigable full mobility system, close the modal gaps
- Soften barriers of Poplar Avenue and Kirby Parkway
- Maximize benefits of walkability and nonmotorized travel, including economic development aspects

- Utilize inherent flexibility in design guidelines to achieve balance
- Plan new facilities and retrofits of existing facilities to respect and protect the surrounding context (built and natural)
- Work with TDOT to ensure balance of multiple modes of travel and Complete Streets

# Month 1

Site Reconnaissance

Meeting/ Discussions with Stakeholder Committee

Charrette Preparation

#### Month 2

Focused PR for the Public Workshop & Charrette

Public Kickoff Workshop & Charrette

#### Month 3

Finalize Plan Elements with Stakeholder Committee

Development & Fiscal Impact Analysis

# Month 4

Finalize Project
Documents

Begin Public Approval Process

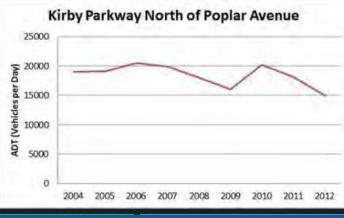
# Month 5

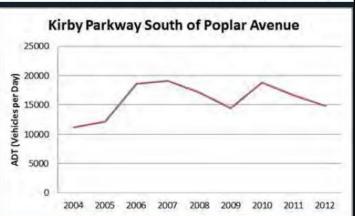
Complete Public Approval Process

# Month 6

Project Complete Start

#### Traffic is Actually Declining... Poplar Avenue West of Kirby Parkway Poplar Avenue East of Kirby Parkway 60000 45000 40000 50000 35000 (Vehicles per Day) 40000 30000 25000 30000 20000 15000 10000 10000 5000 2004 2005 2006 2007 2008 2009 2010 2011 2012 2006 2007 2008 2009 2010 2011 2012 Kirby Parkway North of Poplar Avenue Kirby Parkway South of Poplar Avenue





# Final Steps

- Post Charrette Refinements with Stakeholder Committee and City
- Development and Fiscal Impact Analysis
- Final Document Preparation
- Final Public Presentation with all the Details
- Approval of Small Area Plan and Implementing Tools (code) by Mayor and Board of Alderman

#### c) Business Visits Discussion:

Mr. Pouncey stated we had 174 visits for the year of 2012.

Mr. Pouncey stated the red light at Methodist hospital is blinking for 5 days until it goes solid. Also, some mast arms are being put up today for the light at Oakleigh and Poplar. Chick-fil-A was on the Planning Commission March 5 and was approved for demolition of the old building and to rebuild the new larger Chick-fil-A (east-west direction) with more parking. They will build it in 12 weeks starting June 1. The Solana christening will be on Friday, February 15 at 11:00 a.m. The Great Race is coming to town on June 26, 2013.

#### **ADJOURNMENT:**

There being no further business, the meeting was adjourned. The next meeting will be March 4, 2013.